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# Quality Policy

Cue Dee AB is committed to delivering high-quality telecom network infrastructure solutions that meet customer expectations and applicable standards. We aim to ensure that our products are safe, reliable, and cost-effective across their entire lifecycle.

## We commit to

- Comply with applicable legal, regulatory, and contractual requirements
- Continuously improve our quality performance
- Ensure that design and manufacturing are conducted in accordance with EN 1090, applicable Eurocodes, and other relevant standards
- Apply a structured approach aligned with ISO 9001 principles
- Deliver consistent product quality through efficient design, materials, and production methods
- Integrate quality requirements into our Supplier Code of Conduct and engage suppliers to ensure quality performance
- Ensure employee awareness, competence, and engagement

## Targets

- Achieve high and stable on-time delivery performance, >98%
- Maintain a high level of customer satisfaction and increase the share of positive customer feedback while reducing negative feedback over time
- Annually reduce customer complaints and non-conformities
- Maintain high supplier quality performance through use of approved suppliers and continuous reduction of supplier-related deviations

Measures include structured quality control processes, supplier evaluation and development, signed Supplier CoC, corrective actions, and continuous improvement of design and production methods.

Implementation is ensured through defined objectives, regular follow-up of KPIs, and integration into business and supplier processes.

Magnus Eidebo

CEO, Cue Dee Group

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